

Fmi PRODUCTS, LLC

Date: May 20, 2010
To: All FMI Customers
From: Glenn Thomson, Sr. Vice President Sales & Marketing
Subject: Materials Change

This is to advise you that we have changed the cement composition of our gas unit refractory panels. We have moved to a stronger setting cement in an effort to reduce the amount of shipping breakage.

The new cement composition initially has a darker gray-green appearance. In the concrete industry, this is commonly referred to as “Green Cement”. The color will lighten up to the same white as before. The color transformation is usually complete in nine days. Occasionally, it takes longer due to temperature and humidity.

We are informing you of the change for two reasons. First, so that you are aware if you or your customers receive a refractory panel that hasn't finished curing that the color will ultimately set in the same white you are used to. Secondly, so that you know we are constantly looking for product improvements.

Thank you for your continued support.

